

2017South Florida Retail Report

Prepared for



Prepared by





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2017-2018



SHOP

Retail in crisis... an identity crisis

The industry is in crisis... but not in the way you've probably read. Retail's role in society is changing and during this time of transition it is important to look to the future of what the consumer wants for that identity, not focus on things that have become less relevant.

The nine lives of retail...

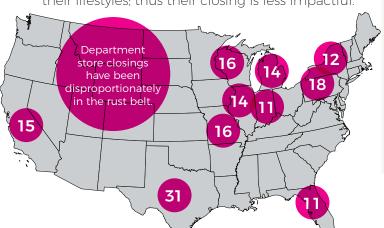
The death of retail has been officially declared in 2017... yet again. Disruption to the retail industry isn't new, and every evolution over the past 130 years has led people to proclaim traditional bricks and mortar retail dead. Yet time and time again the industry has adjusted, adapted and grown to be greater than it was before.

The Path Forward

In this year's report, we counter some of the myths around the death of retail with cold, hard data. Our report looks at three factors that drive consumer decisions: Time, Touch and Money, and how retailers, developers and owners can position themselves for success in the second half of 2017 and beyond.

Department-store closings

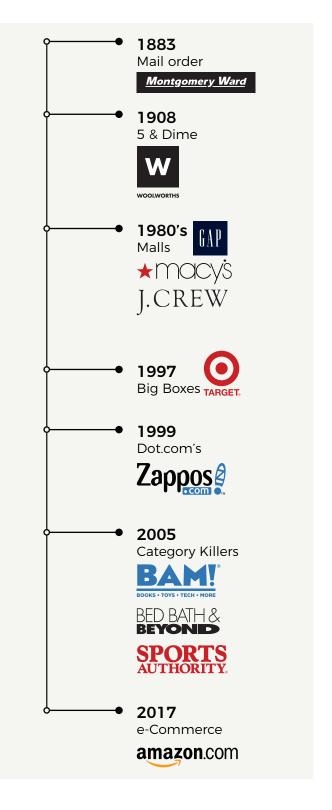
Are not created equal... they have been concentrated in the rust belt, where many smaller communities still rely on malls as the center of the community. Other parts of the country with more recent population growth and newer development are less reliant on malls as a fabric of their lifestyles; thus their closing is less impactful.



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noun PSYCHIATRY

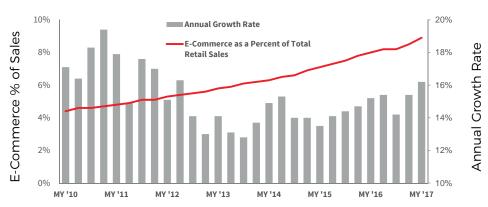
a period of uncertainty and confusion in which the sense of identity becomes insecure, typically due to a change in their expected aims or role in society.



E-commerce is real... but it isn't really the problem

E-commerce is not a new trend or threat to retail. In fact, it averaged 15.5 percent growth annually from 2009 to 2014¹, and JLL expects the growth of online retail sales to grow by an average of 15.1 percent annually through 2020². Despite this, many goods and services are sold in physical stores and will be for decades. However, the percentage of retail sales that occur online versus in-store will vary by retail category.

¹US Census Bureau ²2017, eMarketer, Inc.



Sources: US Census Bureau, 2017, eMarketer, Inc.



- 1. Amazon
- Apple
- Walmart
- OVC
- Macy's
- Home Depot 9.
- **Best Buy**
- 8. Costco
- Nordstrom
- 10. Kohl's

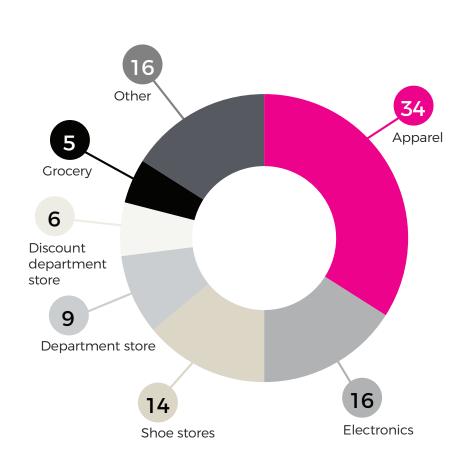
Source: National Retail Federation

The National Retail Federation's list of 2017's top US E-Retailers shows that e-commerce isn't a stand-alone threat to the industry. In fact, the majority of the these groups are bricksand-mortar first retailers who are aggressively expanding their share of e-commerce sales. Add to this fact that most onlineonly retailers have come to the realization that physical retail stores are critical for the growth, and in some cases survival, of their brands.





Store closings stink... unless it's stores that stink closing



"Stop blaming millennials for 'killing' things that suck"

- Daniel Craig, Philly Voice

Source: JLL Research

Major Closings in 2017

Source: PNC, JLL Research

564
Department store closings

370 Staples & Office Depot closings 235
Sporting goods closings

Retail is growing... despite what you may have heard

Despite the negative headlines, mall, shopping center and power center occupancy are all up over the last year. The function of a physical store is

shifting from simple transactions to full-on experiences. The top trends in physical stores for 2017 and beyond will be:

- Fluid transactions no waiting at cash register
- Showroom/museum feel with curated products
- Emphasis on connecting with consumers over selling
- Experiential and interactive environments that entertain consumers
- Omni-channel focus using stores for "last-mile" delivery

Major Expansions



19

new stores





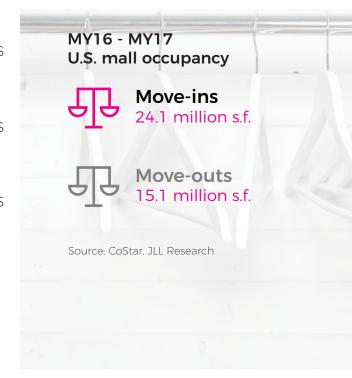
new stores





new stores

Source: PNC





Consumers value... Time, touch and money when deciding where to shop







Time

Touch

Money

Top reasons for shopping online



Ability to shop 24/7 - 58%



Compare price - 54%



Better price - 46%



Save time - 40%

Prefer to shop online and order: books, electronics, office supplies

Top reasons to shop in-store



See and touch the product - 56%

Try on the product - 55%



Product may look different - 41%



Delivery takes too long - 34%

Prefer to shop online for: food, grocery, consumer packaged goods; clothing, apparel; household goods

Sources: Global Online, Consumer Report, KPMG International 2017, The NPD Group, "Checkout Tracking"

Top category's for store growth 2018







436



386

Wireless 1,820

Dollar store Specialty store Restaurant

1,750

Apparel 326

Auto parts Discount department stores

265

230



Point of view

Bricks or Clicks? The future of 13 retail categories

Online growth will vary by retail product categories

E-commerce has been growing for years, averaging 15.5 percent growth annually from 2009 to 2014. Yet, many goods and services are sold in physical stores and will be for decades. Going to a physical store is still the preferred method of shopping for most products. Modern consumers expect to shop across multiple channels of a single brand and retailers are racing to adopt omni-channel strategies to serve them.

We expect that online retail sales will grow by an average of

15.1 percent annually between 2015 and 20202. However, the percentage of retail sales that will occur online versus in-store will vary by retail category. This report looks at consumer opinion data, store closure statistics, same-store sales growth and e-commerce penetration. It concludes that different product categories will shift online at different rates and levels.

Understanding shopper values can help us determine if a certain sale is more likely to occur online or in a store.



How quickly do you want the product? How much time are you willing to spend shopping?

58.0 percent of consumers said they shop online because they are able to buy a product anytime and anywhere. But, time constraints can also send a shopper to a physical store. When a person needs a loaf of bread right away, there is no faster method than stopping at the grocery store. 34.0 percent of shoppers say they choose physical stores to get a product immediately, instead of waiting for a delivery. The curation offered at a physical store can also be a time saver. A shopper may opt to skip the labor of sifting through the 337 garden shears for sale online4 and instead stop in at a local store and quickly choose from the several on display.



Touch

Do you need to try on the product? And touch and feel it? Do you need a sales person?

When buyers want to touch a product, in-store shopping is the clear winner. The top reasons shoppers say they choose physical stores is to see and touch the product (56.0 percent) and to try the product (55.0 percent). When the product is a commodity that the buyer is already familiar with it becomes a low-touch buy, and online shopping is a better use of time. For example, three-quarters of shoppers say they prefer to buy books and electronics online5 because they're in search for a specific item—like Harry Potter or a 36-inch flat screen TV.



Money

How much are you willing to spend?

All things being equal, most shoppers will choose the cheapest option. But, all things are rarely equal and shoppers must decide if saving money is worth the sacrifice. Sometimes shoppers see e-commerce as the least expensive option. 54.0 percent of shoppers said they go online to compare prices and 46.0 percent said they go online to save money. Yet, many shoppers find price considerations pushing them to physical retail. Last mile delivery of bulky goods can be expensive. Retail categories with thin margins, like grocery and prepared foods must increase prices and tack on delivery fees that turn off price sensitive shoppers. In fact, 25.0 percent of shoppers said that avoiding shipping costs was an important factor in buying in-store.

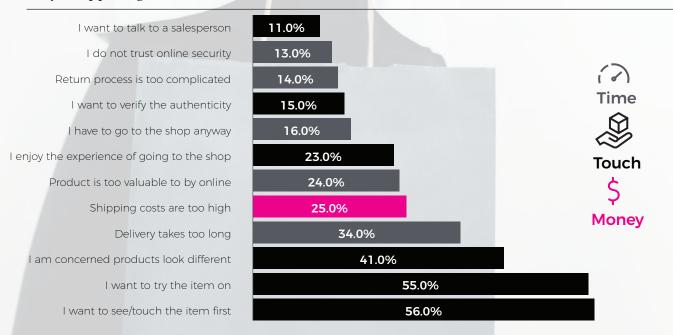


As we examine the future outlook for each of the following retail categories, we've paid special attention to how shoppers value time, touch and money - be it in person or online. For our analysis, we used consumer opinion data, store closure statistics, same-store sales growth and e-commerce penetration.

Why shoppers go online



Why shoppers go in-store



Source: Global Online consumer Report, KPMG International 2017

Bagged via Brick-and-Mortar

The future of these categories are likely to remain entrenched in brick-and-mortar due to their ability to create experiences and joy, or thin margins that can't absorb shipping costs

Diners love restaurants for fresh food and socializing. Freshly prepared food is meant to be consumed immediately. So, restaurants are insulated against most e-commerce penetration. Meal subscription services are set to push consumers away from traditional in-person dining to dining at home. Ordering online and picking up takeout will also be a factor in increasing e-commerce penetration for this category.

However, the social aspect of dining out and the relative low cost and high quality of fast casual restaurants will keep this category firmly in the physical space.

Online outlook: The immediacy of freshly prepared food will keep this category entrenched in bricks-and-mortar. The social nature of humans and their nearly universal love of dining with family and friends will hold up against emerging competition from online subscription and meal delivery services, in-person dining will remain strong, due to its convenience and ability to create joy. Understanding shopper values can help us determine if a certain sale is more likely to occur online or in a store.

Off-price retailers beat the Internet at the price game. Consumers look for value when making their purchases, so the unique model of off-price retailers like Ross and TJ Maxx/Marshalls makes it very profitable to operate in the physical space. By offering brand-name fashion and quality goods at low prices, these retailers are seeing strong performance. Ross and TJ Maxx/Marshalls have announced 70 and 65 new locations, respectively.

E-commerce penetration is a negligible 1.0 percent in this retail category, while same-store sales growth in 2016 was 3.4 percent.

Online outlook: Off-price retailers offer an in-store treasure hunt at low prices not easily replicated online. Shoppers overwhelmingly prefer to buy clothing, apparel (76.0 percent) and household goods (71.0 percent) in person. In-store shopping will continue to dominate this category.

Consumers prefer to buy books, electronics and office supplies online

Do you prefer to shop in-store or online for the following products?

Source: Walker Sands





Dollar stores' deals appeal to consumers of every income

level. Dollar stores' appeal lies in convenience and low prices, a universal attraction to shoppers across all income levels. In fact, households with an annual income of more than \$100,000 make up 19.0 percent of the revenue at dollar store chains, compared to 23.0 percent from households with an annual income of less than \$25,0006. Same-store sales for the category saw 1.8 percent growth, while e-commerce penetration is practically non-existent. Retailers

in this category are aggressively expanding, planning 1,250 new stores in the next 12 months.

Online outlook: Dollar stores are all about saving money, and consumers across income levels appreciate value. This category will continue to flourish in the bricks-and-mortar space. New online entrants like Hollar and Brandless which offer flat-rate pricing for groceries and household goods, won't be able to match the low cost and convenience of physical dollar stores.

Furniture showrooms let shoppers take that couch for a test spin.

All things being equal, consumers want to see and try out furniture in person. Yet better options for shipping and delivery have made it easier and cheaper for consumers to order bulky products like furniture online. Many retailers offer free shipping for orders over a specific amount. Another factor for furniture purchases is that, even if consumers decide to purchase an item in store, the specific color or material may only be available online. Sales are often made through store associates, who order customized products for

customers in-store. These sales are made in-store, but attributed to e-commerce.

Online outlook: Furniture stores lets shoppers see and test out their merchandise before buying, which make them very appealing for in-store shopping. Same-store sales inched up 0.5 percent in 2016, while e-commerce penetration is at 19.0 percent. This is a category that will continue to straddle the online and physical world, with some e-commerce sales taking place in-store. Yet physical retail will continue to dominate the category.

A Mixed Bag of Online + In-Store

Several categories will maintain a physical store presence, but will scale online offerings to cater to varied shopper needs.

Click-and-collect and grocery delivery are attractive options for daily needs purchases. Grocery continues to move to an omnichannel format, with delivery or pick-up options. The sheer convenience of picking up or having groceries delivered within a couple hours will keep it operating mostly in a physical space. Competition will stay fierce, as more players (like Lidl and Aldi) fight for market share, and margins get sliced thinner.

Online outlook: 93.0 percent of consumers prefer to buy food

and groceries in person, thanks to the ability to see and touch fresh produce combined with the immediacy of picking up groceries in person. However, as grocers master omni-channel offerings like online ordering and delivery, sales will shift somewhat toward e-commerce. Weaker players will consolidate their space as competition heightens and those retailers able to offer a seamless online/offline shopping experience will remain in bricks-and-mortar space.



Mass merchandisers offer convenience, low prices and instant **gratification**. Big box discounters like Target remain very popular with consumers looking for low prices and wide selection. The variety of merchandise they sell, like groceries, apparel, home furnishings and sporting goods, makes them effective competitors across different categories. Strategic acquisitions and new store brands are further deepening their scope, allowing them to offer something fresh to shoppers. Same-store sales growth for this category was 0.2 percent in 2016. E-commerce penetration is at 4.2 percent, and set to grow as

major players invest more in their omni-channel strategies.

Online outlook: Mass merchandisers primary appeal lies in their low prices and the convenience of offering so much in one place. Consumers still prefer to purchase many of their products in-store (e.g., apparel, household goods, pet supplies and sporting goods). There are only a handful of closings for this category, balanced by higher openings. For instance, Target plans to open 30 small-format stores in the next year. This category will maintain a strong presence in the physical space.

Department stores look to regroup and reinvent. There have been considerable store closure announcements for department stores, especially for locations in underperforming shopping centers. These retailers are seeing increased competition from specialty stores, mass merchandisers, off-price retailers and the web. Furthermore, these stores tend to suffer from an "ocean of sameness." Traditional middle-of-the-road department stores now have approximately a 40.0 percent merchandise overlap⁷. This means department stores often end competing on price, leading to decreased margins as well as shoppers who hold out for discounts. E-commerce penetration for the category has reached 13.3 percent, while same-store sales fell 4.5 percent in 2016. Retailers in this category are ramping up their omnichannel strategy and shedding excess space.

Online outlook: Department stores are set for a significant consolidation and a shift to online sales. Because of heavy competition from mass merchandisers, off-price retailers and online players, department stores need a unique experience to keep shoppers coming. Some players will maintain a strong retail footprint, but hundreds of stores will close and e-commerce penetration will continue to grow.

New apparel concepts and fast fashion retailers appeal to consumers. Many of the store closures we are now seeing for apparel stores are as a result of a handful of retailer bankruptcies including Wet Seal, American Apparel and The Limited. Apparel retailers—particularly junior apparel—have seen increasing competition from fast fashion retailers like H&M and Forever 21, whose low prices and speedy inventory turnover keep things fresh and appealing for customers.

A growing number of online retailers are opening up bricksand-mortar stores because these locations boost revenue through customer engagement. Bonobos is one online apparel retailer that has expanded in the physical space, using its guide shops to market the brand while keeping sales online. As omni-channel strategies become more sophisticated and effective. the function of stores will shift from simply enabling transactions, to actively marketing the brand and interacting with consumers in ways that simply cannot be replicated online. Although apparel retail is seeing significant closures, the sheer number of existing stores has meant that only a small percentage (1.8 percent) of all stores have closed8.

Online outlook: 76.0 percent of consumers prefer to buy apparel

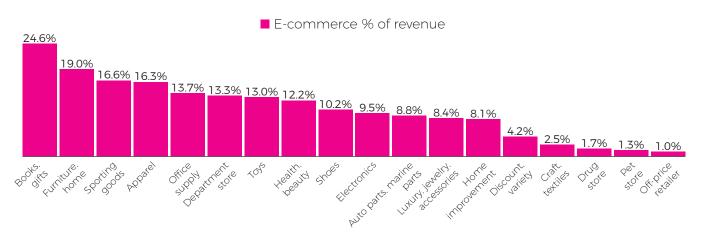


in-store rather than online. There continues to be a shift from traditional in-line retailers (especially junior apparel) toward fast fashion, athleisure and clicks-to-bricks retailers like Bonobos and Fabletics.

While online subscription services and major e-marketplaces bring competition to physical stores, there will be a balance between bricksand-mortar stores and e-commerce sales

E-commerce penetration by category

Source: eMarketer



7 AlixPartners 8 2,408 closed stores are 1.8 percent of IBISWorld's count of 132,976 US apparel stores

Sales of Toys and Children's goods shift online, though bricks-andmortar still dominates. Toys and hobby products saw a 16.0 percent jump in e-commerce from 2015 to 20169, with 13.0 percent of sales occurring online. Furthermore, while the majority (59.0 percent) of consumers are somewhat likely to abandon a shopping cart if they have to pay for shipping¹⁰, this isn't the case for time-pressed parents. Almost half of consumers (47.0 percent) shopping for children's goods are willing to pay for shipping¹¹. Toy retailers have suffered a same-store sales decline of 1.5 percent, thanks to increased competition from big box stores

and online marketplaces.

Online outlook: While toy stores and children's retailers offer the ability to interact with the products before purchasing, online retailers for this category offer huge time savings for parents. It's also important to note that very often, toys and other children's goods are given as gifts by grandparents, other relatives and friends who may not live nearby, making it easier and more convenient to purchase online. There's a lot of competition in this space, both from mass merchandisers and online marketplaces. Sales will increasingly shift online, but physical space will still be essential for the experience.



Sporting goods retailers face increased competition. Sporting goods retailers have largely been undone by intense competition from mass merchandisers, online retailers and department stores. Additionally, this category has high e-commerce penetration and declining same-store sales of 0.2 percent.

Three sporting goods companies recently filed from bankruptcy, resulting in mass closures for five retailers: MC Sports, Golfsmith, Gander Mountain, Eastern Mountain Sports and Bob's Stores. Combined, these retailers are closing 207 locations. Dick's Sporting Goods remains the prime retail player in this market.

Online outlook: While a little more than half (56.0 percent) of consumers prefer to buy sporting goods in person, this is a diluted product category, with sales taking place at mass merchandisers and online, as well as in specialty stores. The recent mass closure announcements and bankruptcies confirm this category may shift further online, with Dick's Sporting Goods keeping the majority of physical space.

9 ComScore10 ComScore Custom Survey, April 201711 Deloitte University Press, "The New Digital Divide"

Bought and Boxed Online

Consolidation and commoditization in these categories is migrating sales primarily online.

Office supplies stores consolidate rather than differentiate. Office supply stores have already seen considerable closures along with mergers (Office Depot and Office Max), reflecting a consolidation of physical space. This is also a category that sees heavy competition both online and in the physical arena from mass merchandisers like Walmart and Target. Same-store sales fell 3.5 percent in 2016, while e-commerce penetration has reached 13.7 percent.

Online outlook: We expect consolidations to continue for this category. Office Depot/Office Max is closing 300 stores while Staples is shuttering 70. Online competition is strong for this category and physical stores don't offer much in the way of experience or time and money savings. This category will continue to shift online.





Without an immersive experience, electronics stores go bust. The mass closures of hhgregg and RadioShack, combined with heavy competition from online marketplaces, indicate that this category will increasingly move online. Same-store sales in the category fell 5.9 percent in 2016, while e-commerce penetration is 9.5 percent. Best Buy is a standout in this category; the retailer has restructured its stores by offering a high-touch educational experience along with an effective buy online, pick up in-store program. This has helped keep the retailer competitive in the physical space.

Online outlook: Only 33.0 percent of consumers say they prefer to buy electronics in store. Retailers like Apple and Best Buy offer sufficiently high-touch experiences to draw consumers to physical locations. Other retailers like hhgregg and RadioShack have fallen by the wayside, unable to compete with online prices and convenience. Sales will continue to move online.

Major book players have not seen a happy ending as reading goes digital. With the fall of Borders, large-format bookstores have already made the move online. Existing players in this category, while continuing to operate physical stores, are decreasing their store count and shifting operations increasingly online. Books, along with gifts, are number one for e-commerce penetration with 24.8 percent of sales happening online. This is not surprising given the huge success of online marketplaces like Amazon. Growth in same-store sales for the category was flat, confirming the continued shift online.

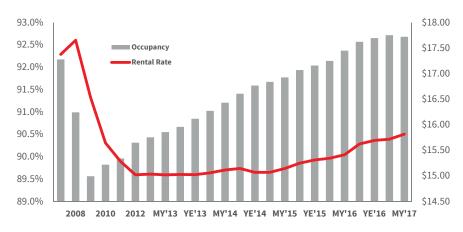
Online outlook: Like music and video, the availability of books in digital format has pushed sales online. Given the commoditized nature of physical books and the inexpensive media shipping options offered by the USPS, shoppers are happy to shop online and can save money doing so. There's little reason to believe that online won't further dominate this category in the future. Yet, independent bookstores and a few chains can continue to coexist and prosper with unique offerings, in-store experiences and new F&B options.

Announced closures by category



Nationwide fundamentals

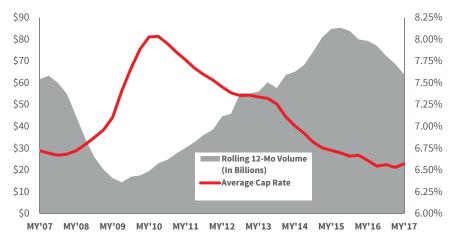
U.S. rent and occupancy



Historic Power and Shopping Center Data From CoStar Property and JLL Research

Both nationwide and in Florida, transaction volumes for leasing and sales were down in the first half of 2017. The retail market if Florida is now over 93% leased, and due to the age of most inventory, is effectively fully leased, and is tracking just ahead of the nationwide statistics.

U.S. capital markets activity

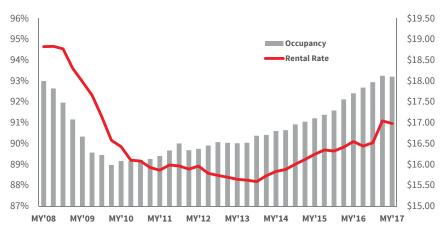


Historic Sales Data From Real Capital Analytics and JLL Research



Statewide fundamentals

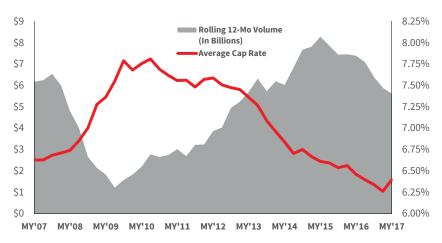
Florida rent and occupancy



Historic Power and Shopping Center Data From CoStar Property and JLL Research

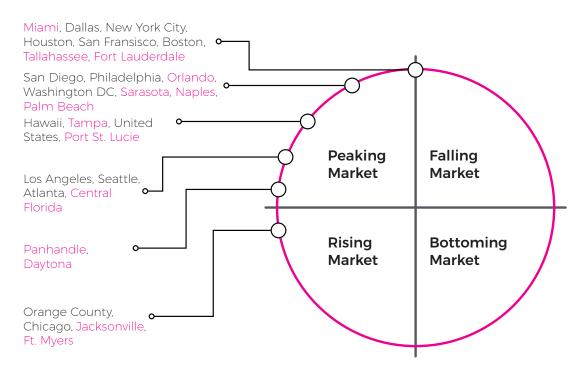
Cap rates seem to have found a floor in 2017 after declining steadily since 2010. The lack of available product in the market has driven transaction volumes down, though investors seem to be growing more cautious as upside is more difficult to justify in underwriting today.

Florida capital markets activity



Historic Sales Data From Real Capital Analytics and JLL Research

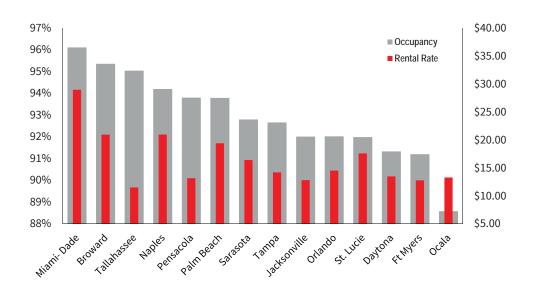




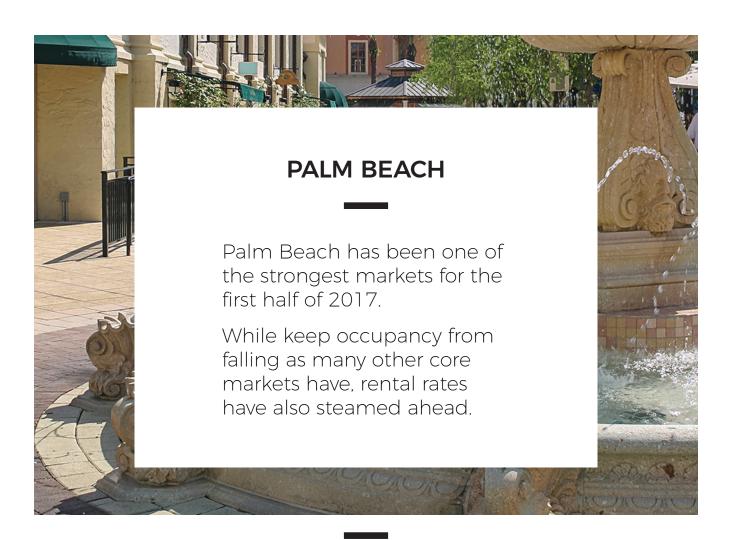
Source: JLL Research



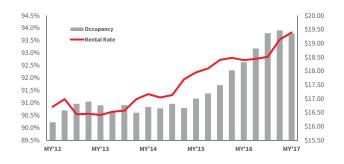




Historic Power and Shopping Center Data From CoStar Property and JLL Research

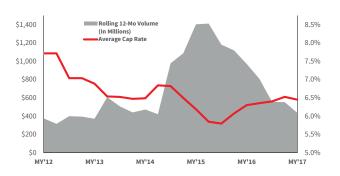


Rent and occupancy



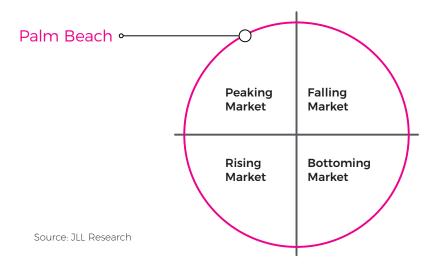
Historic Power and Shopping Center Data From CoStar Property and JLL Research

Capital markets activity



Historic Sales Data From Real Capital Analytics and JLL Research





Submarket activity

Submarket	Inventory	Occupancy			Asking Rent		
		YE16	MY17	Change	YE16	MY17	Change
Boca Raton East	2,001,594	95.2%	96.9%	1.7%	\$26.24	\$27.45	4.6%
Boca Raton North	172,256	89.7%	95.8%	-	\$38.33	\$40.29	
Boca Raton West	3,195,355	96.4%	96.4%	-	\$26.94	\$28.85	
Boynton / Lantana	6,403,367	92.0%	92.7%	0.7%	\$17.76	\$18.65	5.0%
Delray Beach	4,191,385	92.3%	91.9%	-0.4%	\$22.45	\$26.22	16.8%
Jupiter	2,803,273	97.8%	97.7%	-0.1%	\$20.27	\$22.58	11.4%
North Palm Beach	4,446,603	94.5%	93.9%	-0.6%	\$21.08	\$27.38	29.9%
Palm Beach City Outlying	2,574,157	94.3%	93.2%	-	\$19.14	\$16.54	-
Palm Beach	122,485	100.0%	100.0%	0.0%	-	-	
Palm Springs/Lake Worth	1,325,986	95.9%	96.9%	1.0%	\$15.85	\$15.94	0.6%
Royal Palm Beach/ Wellington	4,585,476	93.2%	94.7%	1.5%	\$17.36	\$17.63	1.6%
West Palm Beach	7,755,584	92.4%	91.4%	-1.0%	\$15.72	\$15.81	0.5%
West Palm Beach CBD	62,037	97.9%	96.9%	_	\$13.00	\$15.35	_
Palm Beach Market Total	39,577,521	93.8%	93.8%	0.0%	\$18.51	\$19.40	4.6%



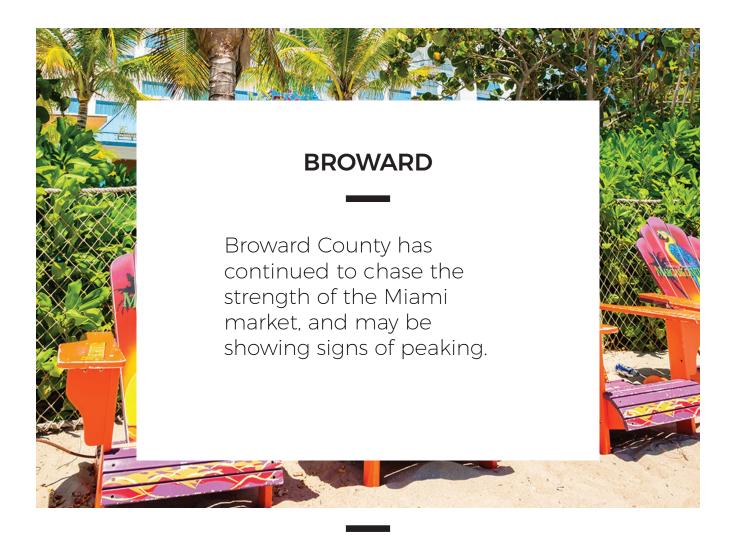
Average occupancy

Asking rental rate

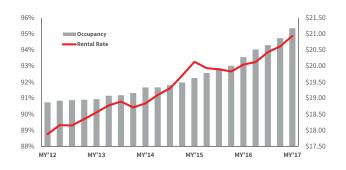
93.8%

\$19.40

= 0.0%

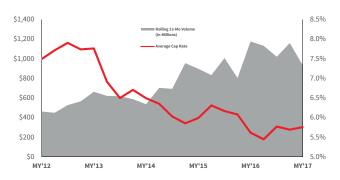


Rent and occupancy



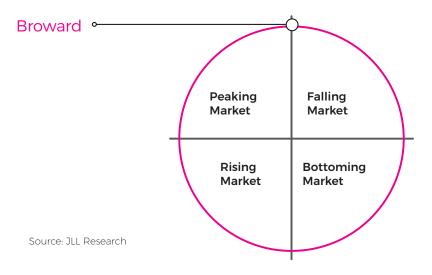
Historic Power and Shopping Center Data From CoStar Property and JLL Research

Capital markets activity



Historic Sales Data From Real Capital Analytics and JLL Research

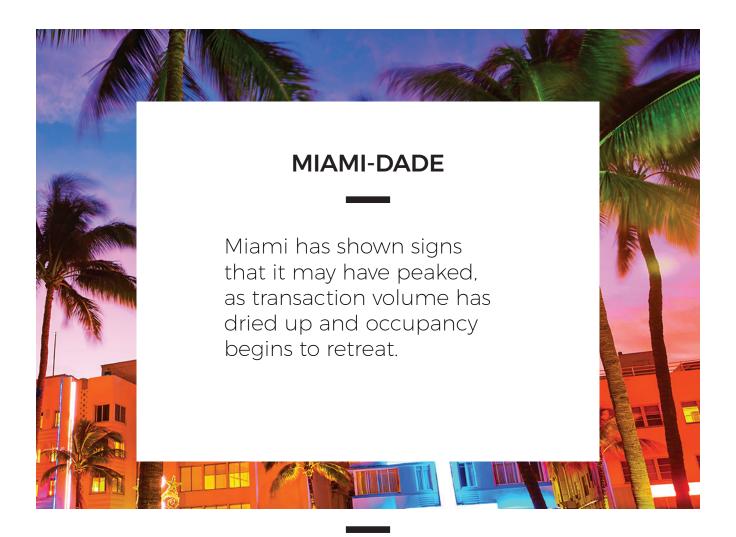




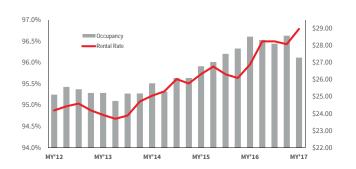
Submarket activity

Submarket	Inventory		Occupancy	/		Asking Ren	t
		YE16	MY17	Change	YE16	MY17	Change
Commercial Blvd.	1,064,955 9	95.7%	95.9%	0.2%	\$15.94	\$15.75	-1.2%
Cypress Creek	1,595,563 9	94.0%	95.0%	1.1%	\$21.71	\$20.80	-4.2%
Downtown Fort Lauderdale	1,031,390 9	95.1%	96.8%	1.7%	\$35.94	\$36.86	2.5%
Fort Lauderdale	6,868,572	94.4%	94.8%	0.4%	\$19.59	\$20.32	3.7%
Hallandale	2,143,702 9	95.0%	96.1%	1.0%	\$23.04	\$22.56	-2.1%
Hollywood	6,167,674	94.6%	94.8%	0.3%	\$21.87	\$20.08	-8.2%
NW Broward / Coral Springs	8,351,304 9	93.1%	94.4%	1.4%	\$19.39	\$18.71	-3.5%
Outlying Broward	443,534 9	95.1%	96.6%	1.5%	\$26.90	\$26.44	-1.7%
Plantation	7,755,675	92.8%	95.0%	2.2%	\$20.32	\$19.74	-2.9%
Pompano Beach	9,093,742	94.3%	95.0%	0.7%	\$17.35	\$17.73	2.2%
Sawgrass Park	1,126,282	98.0%	98.5%	0.4%	\$25.78	\$25.74	-0.2%
Southwest Broward	8,828,298	94.9%	96.5%	1.6%	\$24.20	\$25.26	4.4%
Broward Market Total	54,470,691 9	94.2%	95.3%	1.1%	\$20.50	\$20.82	1.5%



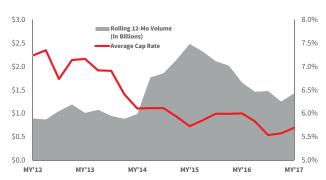


Rent and occupancy



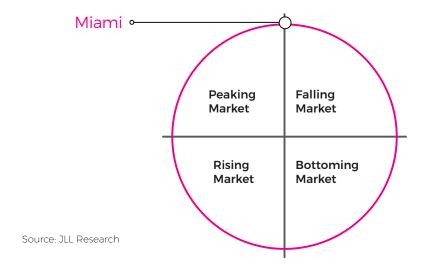
Historic Power and Shopping Center Data From CoStar Property and JLL Research

Capital markets activity



Historic Sales Data From Real Capital Analytics and JLL Research





Submarket activity

Submarket	Inventory	Occupancy			Asking Rent			
		YE16	MY17	Change	YE16	MY17	Change	
Aventura	2,228,241	95.7%	96.4%	0.7%	\$34.49	\$38.44	11.5%	
Biscayne Corridor	544,621	95.7%	97.4%	1.7%	\$30.26	\$29.34	-3.0%	
Brickell	159,464	95.7%	96.5%	-	\$121.23	\$95.02	-21.6%	
Coconut Grove	511,921	98.6%	97.5%	-1.1%	\$66.30	\$62.78	-5.3%	
Coral Gables	394,484	99.7%	99.3%	-0.4%	\$45.65	\$45.95	0.7%	
Coral Way	689,096	98.2%	97.9%	-0.2%	\$25.27	\$26.74	5.8%	
Downtown Miami	120,988	91.7%	91.7%	0.0%	\$75.00	\$75.00	-	
Hialeah Gardens	1,062,500	94.8%	95.6%	0.8%	\$17.24	\$18.07	4.8%	
Kendall	10,026,582	96.6%	95.8%	-0.8%	\$32.56	\$32.26	-0.9%	
Medley/Hialeah	6,403,895	96.6%	96.8%	0.1%	\$25.64	\$35.06	36.8%	
Miami	2,298,509	93.4%	94.1%	0.7%	\$24.23	\$23.77	-1.9%	
Miami Airport	7,336,406	97.5%	97.5%	0.0%	\$27.76	\$28.20	1.6%	
Miami Beach	712,066	96.1%	95.5%	-0.6%	\$60.42	\$55.40	-8.3%	
Miami Lakes	2,797,183	96.5%	91.7%	-4.8%	\$23.30	\$23.40	0.4%	
Northeast Dade	5,735,008	96.6%	96.2%	-0.4%	\$30.14	\$31.63	5.0%	
Outlying Miami Dade County	208,831	92.7%	97.8%	5.1%	\$23.89	\$24.09	0.8%	
South Dade	4,925,280	95.9%	94.5%	-1.4%	\$22.50	\$21.58	-4.1%	
West Miami	4,076,553	97.4%	97.4%	0.0%	\$30.25	\$26.60	-12.1%	
Miami Market Total	50,231,628	96.4%	96.1%	-0.3%	\$28.24	\$28.97	2.5%	



Average occupancy

Asking rental rate

96.1%



ASSET & PROPERTY MANAGEMENT SERVICES

Assets Under Management (AUM)

Volume: 2.8M SF Value: \$867 Million

OFFICE

RETAIL INDUSTRIAL

MIXED-USE

As a national service provider, our industry leading systems and procedures ensures you and your property are in the best hands. We are proven to:

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- Increase occupancy
- Maximize return on investment

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- Lease, expense & insurance admin.

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REGIONS

OUR DIFFERENCE

Regions' proactive security professionals demonstrate their commitment, exceptional skills and performance.

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SERVICES



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CUSTOMER SERVICE Concierge & Front Desk



TECHNOLOGY CCTV & Access Control



PATROL SERVICES Roving & Alarm Response

HISTORY

Regions Security is a Veteran-Owned Business and a specialized provider of security and ancillary services. Regions Security was formed in 2010 by its President & CEO Carlos Rivero, Jr. after serving in the U.S. Army and managing numerous security companies. Mr. Rivero is a highly-recognized service-disabled veteran who served in Operation Iraqi Freedom and Operation Enduring Freedom military initiatives.

Commitment counts and Regions Security is committed to serve.

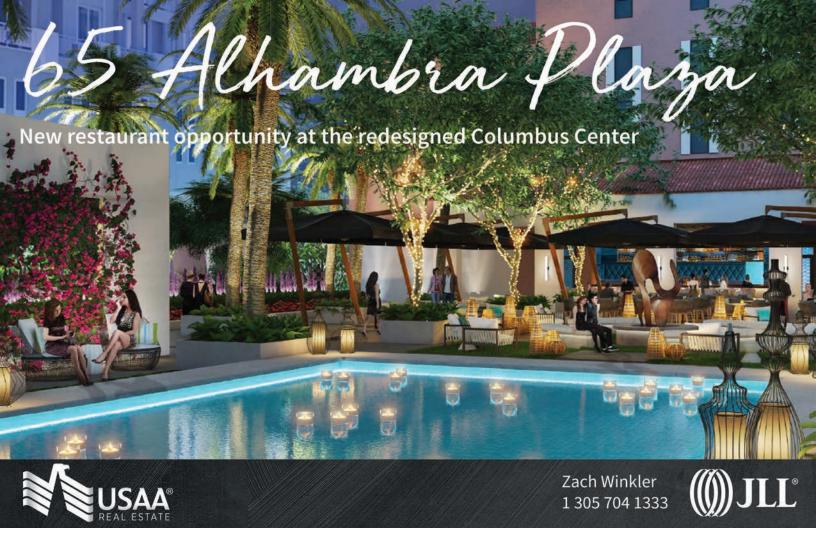


Our clients have a direct line of communication with local management at all times.

Regions Security Services, Inc. 1100 NW 72nd Ave Miami, Florida 33126 Phone: (305) 517-1266 Fax: (305) 517-1267

1-877-505-7774 info@RegionsSecurity.us www.RegionsSecurity.us





About JLL Research

JLL's research team delivers intelligence, analysis and insight through market-leading reports and services that illuminate today's commercial Real estate dynamics and identify tomorrow's challenges and opportunities. Our more than 400 global research professionals track and analyze economic and property trends and forecast future conditions in over 60 countries, producing unrivaled local and global perspectives. Our research and expertise, fueled by real-time information and innovative thinking around the world, creates a competitive advantage for our clients and drives successful strategies and optimal real estate decisions.

About JLL Retail

JLL's retail experts partners with retailers, investors and owner/operators with an extensive team of dedicated experts around the world. They understand the inherent complexities and variability associated with both the retail industry and increasingly complex capital markets. Its specialists are recognized for their independent and expert advice to clients, backed by industry-leading research that delivers maximum value. With leading in-depth knowledge of the local, regional and global market dynamics, JLL aims to truly partner with its clients for the entire life-cycle of an asset or lease. Its experts deliver clients maximum value that support and shape their investment, site selection and brand strategies.

JLL is the largest third party retail property manager in the United States with more than 1,000 centers, totaling 125 million square feet under management. The firm has more than 140 retail brokerage experts spanning more than 30 major markets, representing more than 900 retail clients. In 2015, JLL's Retail Group completed transaction management and portfolio optimization on 1,500+ leases, negotiated 500+ leases for retailers and 1,000+ leases for landlords and completed more than \$2.7 billion of investment sales, dispositions and financing for investors. For more news, videos and research from JLL's Retail Group please visit: www.jllretail.com.

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Member benefits

CIASFnet

Members use our site as a networking tool. Members have exclusive access to members and their contact information via the Membership Directory. There is no better way to keep in touch with the men and women who are professional commercial practitioners.

Free membership page

Our website features members with their own, free webpage. The website and member pages provide the general public with vital information about CIASF and its members

Outstanding meetings and presentations

CIASF is noted for its outstanding and informative meetings. Not only is there ample opportunity to network with other members, the information presented in the meetings is difficult to get elsewhere. Members enjoy discounts from general admission prices for meetings.

Free Public Relations stories

CIASF has contracted with its public relations firm to offer, at no charge to its members, the opportunity to issue press releases and stories related to their business activities. This exclusive benefit provides your personal and company's news to local, national and social media in a professional format and at no cost to the member.

Job postings

Members can post on the CIASF website information regarding job openings. Members looking for new opportunities can contact the job postings confidentially.

Educational opportunities

Throughout the year, CIASF presents to its members educational opportunities at little or no cost. These programs can include explaining the latest in web technology as it relates to commercial real estate or a discussion on political issues facing the commercial industry. These programs are designed for the commercial real estate professional.

Leadership training

Most of our members are leaders in the commercial real estate industry or in their communities. As such, they benefit from CIASF leadership training to help them be more effective in their leadership roles. We welcome members to become active committee members and to take up leadership positions within CIASF.

Community service opportunities

Through CIASF community outreach, members can play an important part in helping further the cause of community service organizations. CIASF has provided volunteers and funds to the Network for Teaching Entrepreneurship (NFTE) and many CIASF members serve and have served as leaders in countless numbers of civic organizations including the Miami Association of Realtors.





Membership includes:

Exclusive networking opportunities	Priceless
Meaningful volunteer opportunities to help support the commercial R.E. community	Member-only benefit
Access to complete member database, which includes contact information for market makers controlling our \$11 billion in real estate transactions	Member-only benefit
Unlimited access to ongoing, cutting edge industry research	Member-only benefit
Voice on multiple real estate coalitions	\$20,000 value
Opportunity to serve on CIASF committees	Member-only benefit
Opportunity to participate in industry awards	Reduced entry fee for members
CIASF free press releases (1/year)	\$2,500 value

Member exclusive pricing:

Discount on CIASF registration fees	Up to \$250 savings
Discounts on exhibit space at deal making events	Up to \$200 savings per event

Estimated value based on typical annual membership For more information, visit www.ciasf.com or call us at (305) 662-6115



